



# Tac Net APU

## Lorraine Complexes

# Introduction

**Tac Net APU** does not consider itself a run-of-the-mill or conventional security service provider, an image, and a thought we continually strive to instil as common knowledge. With years of refining our business model around our collective experience within the industry, **Tac Net APU** has developed an action plan and assembled a team to execute this plan for your neighbourhood.

We have a vision of a crimeless neighbourhood. We also have an action plan and the experience and officer discipline to achieve this.

**Tac Net APU's** mission is to ensure that every client enjoys peace-of-mind, knowing that we have structures in place that will identify, assess, manage and assist them with every safety and security aspect in their lives.

By taking into consideration the family, the home, and the business(es) of our clients, then developing and providing a seamless action plan tailored to suit their lifestyles, we enable our clients to manage their safety and security more efficiently. In doing so we ensure that our clients spend less time worrying about their safety and security, valuable time which can be utilized elsewhere.

**Tac Net APU** provides its clients with true, honest, and transparent peace of mind by making sure that all concerns regarding their safety and security are identified and addressed and possible solutions are suggested and implemented.

**Tac Net APU** can confidently state that we are ready and able to become a name synonymous with *“the preferred security service provider”*.



# Lorraine Complex Service Package

We are pleased to present a holistic security package for Complexes in Lorraine, designed to address all your security requirements through a single, comprehensive solution. Our aim is to provide more than just an alarm monitoring and response service; we **endeavour** to offer a complete security system tailored to your specific needs.

## Electric Fence Monitoring

Continuous monitoring of Lorraine Complex's electric fence by our state-of-the-art, 24-hour control centre.

Upon alarm activation, immediate dispatch of an Armed Response officer from the local area for prompt investigation.

## Technical Services

Complimentary technical support calls. Any required work or components will be subject to a separate quotation. This covers services related to the gate motor, electric fence, and its energizer.

Bi-monthly maintenance checks on the electric fence to ensure it remains in optimal condition, offered at no extra charge

## Emergency Guard Placement

In the event of a gate malfunction or a breach in the electric fence during night hours, which cannot be immediately resolved, **Tac Net APU** will provide a security guard at no additional cost. This ensures the continued safety and security of the complex.

## Lorraine Complex Emergency WhatsApp Group

Exclusive access for active clients to a dedicated WhatsApp group for reporting and receiving updates on security-related issues. This group is monitored by our control room and armed response team, ensuring timely and efficient communication.

## Pricing Structure

The comprehensive security package is priced at **R435** per month. However, we offer a unique discount structure based on the percentage of residents who sign up for **Tac Net APU**'s residential monitoring and armed response service. Essentially, a full (100%) participation by residents will result in a complete (100%) discount on this service package, offering significant savings and enhancing community security.

We believe this proposal outlines a robust and flexible security solution for Lorraine Complexes, ensuring peace of mind and safety for all residents. We look forward to the opportunity to discuss this proposal further and tailor our services to meet your specific requirements.

All residents of Lorraine Complexes will be able to sign up for our residential alarm monitoring & response services at a discounted rate of **R395** per month.



# Residential Alarm Monitoring & Armed Response

In the realm of residential and commercial alarm monitoring, **Tac Net APU**'s commitment to unparalleled security extends to the smallholding areas of Chelsea and Theescombe on the outskirts of Port Elizabeth. With a proven track record of numerous successes in this region, our specialized response department has become an integral part of the community's safety infrastructure.

At the heart of our success lies a meticulously crafted set of protocols that ensures an unparalleled level of security. Our armed response department takes pride in boasting one of the fastest average response times, a testament to our dedication to protecting the Chelsea and Theescombe communities.

Upon receiving an alarm activation, our newly developed state-of-the-art control room swiftly dispatches armed response teams. Notably, our protocols prioritize immediate action, with the control room initiating the dispatch before contacting the client. This proactive approach significantly reduces response times, allowing our highly trained response officers to be on-site swiftly.

To further enhance our response capabilities, Tac Net APU employs cutting-edge technology. Our Tac Net APU Maps app plays a pivotal role in expediting our response process. This application securely stores the precise pin location of all our clients in Chelsea and Theescombe, ensuring our response officers can navigate swiftly and effectively to the scene.

Clients in these areas benefit not only from rapid response times but also from direct and efficient communication channels. Tac Net APU has established tailored emergency WhatsApp groups for specific suburbs, fostering direct communication between our clients and our comprehensive security network. This personalized approach not only enhances overall responsiveness but also empowers clients with real-time updates and a sense of control over their security.

Moreover, our entire security ecosystem, including the control room, response team, supervisors, and the management team, is equipped with Tac Net APU Android devices. This ensures that they can

collectively and proactively monitor the WhatsApp groups directly. This seamless integration allows our highly trained professionals at every level to stay connected, receive instant alerts, and respond promptly to any client inquiries or updates within the dedicated communication channels.

In addition to our robust response teams, Tac Net APU ensures direct backup from intervention units. We maintain direct communication channels with the SAPS Flying Squad and K9 units, facilitating seamless collaboration in emergencies and reinforcing the efficiency of our security response.





All our response vehicles are equipped with GPS tracking units, enabling live monitoring by the control room. This real-time tracking ensures that our vehicles can navigate efficiently to the scene. Furthermore, we extend our vigilance by tracking the hand radios of our response officers, allowing us to monitor their movements at all times. This comprehensive approach ensures not only the security of our clients but also the safety and accountability of our response teams.

Looking ahead, Tac Net APU is committed to extending its exceptional armed reaction service to neighboring suburbs. As part of our ongoing dedication to community safety, we are actively planning to expand our services, bringing the same level of security and responsiveness to a broader residential and commercial landscape.

In summary, Tac Net APU's comprehensive security solutions, coupled with specialized protocols, advanced technology, direct communication through WhatsApp groups, and collaborative partnerships, make us the trusted choice for residents and businesses in Chelsea and Theescombe. Stay tuned as we work towards extending our exceptional armed reaction service to enhance the security of neighboring suburbs

